

# Enlightened Mama

## TERMS & CONDITIONS BIRTH SLING HIRE

### **PARTIES**

For the purposes of these terms and conditions, “Us”, “Our” and “We” refers to Enlightened Mama and “You” and “Your” refers to you, the client, customer, or hirer. This Agreement is between *Chloe Cain* trading as Enlightened Mama ABN 171 351 4217, and “You” by the purchase or hire any program or product from “Us”.

By booking your hire of The Birth Sling, you you signify your acceptance of these terms and conditions

- Your hire includes 1 x sling 2 x arm slings, a mesh carry bag, 1 x door anchor and 1 x beam anchor.
- "You" agree to return the Birth Sling and its accessories to Enlightened Mama by the hire return period in the condition you received it in.

### **REFUNDS**

- A refund will not be given if you did not use The Birth Sling.
- You can cancel your hire anytime before it is posted to you for a full refund minus a \$25 administration fee.

### **CONDITION OF THE BIRTH SLING**

- "We" check all Birth Slings before they are sent out, to ensure that they on its arrival.
- DO NOT wash the sling after use, 'We' thoroughly wash each sling on it's return, ready for the next customer.
- If there is any damage to The Birth Sling when you receive it, "You" must report these within 24 hours of receiving the sling to Enlightened Mama via [enlightenedmama@outlook.com](mailto:enlightenedmama@outlook.com) with pictures.

Enlightened Mama ABN 171 351 4217

[enlightenedmama@outlook.com](mailto:enlightenedmama@outlook.com) | [www.enlightenedmama.com.au](http://www.enlightenedmama.com.au)

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### LOOKING AFTER THE SLING

- Please look after The Birth Sling carefully.
- Do not use it in a shower, birth pool, or water of any kind.
- Do not smoke or use The Birth Sling in smoky environments, including your home if anyone living there smokes inside.
- Please keep The Birth Sling away from pets, anything that may cause permanent stains (oil, pens, make up products, nail polish etc), "You" will pay the full replacement cost for any Birth Sling that has been damaged beyond normal wear and tear.

### DAMAGED OR LOST SLINGS

- If a sling becomes damaged or lost during "Your" hire period, please contact "Us" immediately and do not use the sling any further. **You will be charged a \$100 damaged/lost sling fee if the sling is not returned, or returned damaged.**

### LIMITATION OF LIABILITY

- "We" supply "You" with The Birth Sling on the agreement that it will only be used by the person making the booking, and you have the appropriate medical approval for use of The Birth Sling.
- The Birth Sling will only be used according to the manufacturers instructions and it is "Your" responsibility to obtain a copy of the manufacturer's instructions from [www.thebirthsling.com](http://www.thebirthsling.com)
- "You" accept full responsibility for all and any risk from use of the Birth Sling. "You" (and anyone claiming on "Your" behalf) agrees to never make a claim or take proceedings against Enlightened Mama (and any affiliates, successors, representatives, or partners; collectively referred to as the "Released Parties") for any reason

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### **DELIVERY AND RETURN OF GOODS**

- Your hire package of The Birth Sling will be posted to you so that you receive it by 36 weeks gestation. The 'hire period' starts on the date "You" disclose to me as your due date, if The Birth Sling is not returned within the 8 week period, "You" will be invoiced a \$5 a day late fee.
- "You" agree to return The Birth Sling and its accessories to Enlightened Mama within the allocated time frame (8 weeks from "Your" due date), using the included return postage satchel. "You" are responsible for checking all the accessories are accounted for, and agree to drop the return satchel containing The Birth Sling to an Australia Post Office, to receive a lodgement receipt and send me a copy of the lodgement details.

### **PRIVACY**

- "We" will not disclose "Your" personal information to a third party unless legally required by law.

*Chloe Cain*

Owner of Enlightened Mama

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[enlightenedmama@outlook.com](mailto:enlightenedmama@outlook.com) | [www.enlightenedmama.com.au](http://www.enlightenedmama.com.au)